



Trust Headquarters
Nexus House
Gatwick Road
Crawley
West Sussex
RH10 9BG

Date 6th January 2020

Email:

Tel: 0300 123 0999
www.secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/19/12/19.

You requested the following information, please also see our response below:

For the respective financial years - 2019-20 to date, 2018-19, 2017-18, 2016-17, 2015-16

How many times were the police called out to escort SECAMB staff in attending a 999 call to a patient?

Please see table below. Please note the police do not technically escort us to an incident. If there are scene safety concerns, we will notify the police and await their confirmation that the location has been made safe to attend before our crew will enter. The data below only instances whereby we have informed the police of an incident, this may not have always resulted in an attendance from the police.

We are unable to provide values prior to September 2017, due to a different information system, therefore the data for 2017-2018 is from September 2017 – March 2018.

Year	Total
2017-18	7433
2018-19	20375
2019-20*	12480

*Please note this data is up to and including 30th November 2019

How many times were the police called out to escort SECAMB staff in attending a non 999 call to a patient?

Please see table below. Please note the police do not technically escort us to an incident. If there are scene safety concerns, we will notify the police and await their confirmation that the location has been made safe to attend before our crew will enter. The data below only instances whereby we have informed the police of an incident, this may not have always resulted in an attendance from the police.

We are unable to provide values prior to September 2017, due to a different information system, therefore the data for 2017-2018 is from September 2017 – March 2018.

Year	Total
2017-18	716
2018-19	1938
2019-20*	1632

*Please note this data is up to and including 30th November 2019

As of December 2019 - how many addresses within the SECAMB region are flagged on the system as requiring a police escort, before a SECAMB crew can attend?

We have no flags on our system that state police attendance is required before SECAMB staff can attend. At-risk markers are placed on our Computer Aided Dispatch (CAD) system to highlight that a previous incident occurred involving aggression or violence. A risk assessment is undertaken at the time of each call that is received, based on the situation at the time, to decide if police assistance is requested.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Head of Information Governance via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust